### PUBLIC GRIEVANCES COMMISSION

(Govt. of National Capital Territory of Delhi)

APPELLATE AUTHORITY

[Under Section 7, Delhi Right to Information Act, 2001]

# Appeal No. 343/2018/PGC/DRTI/DDE (NW-B) dated 4.9.2018

Date of Hearing :18.12.2018Appellant :Ms.Niyati AroraCompetent Authority :DDE (NW-B)Dte. of EducationApplication under DRTI :19.7.2018

## 1 Background :

The appellant vide DRTI application dated 19.7.2018 has sought information on total 09 points. Aggrieved by the information provided by the Competent Authority, he filed the instant appeal.

### 2 Proceedings

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- The father of the appellant is present. Dr. Rakesh Rahi, Dy. Education Officer, Zone-12 is present on behalf of the department. Sh. Kapil Dev is present on behalf of Bharat Shakti Public School. The representative of the department has furnished the point-wise reply dt. 4.12.2018 in today's hearing. The reply of the department has been perused.
- The appellant, vide his first query, has sought information whether the signature of the Dy. Director of Education on the experience certificate issued to one Ms. Pooja Mann is genuine or not. The department has replied that "it **appears** that the signature of DDE on the experience certificate is genuine". This reply is vague and cannot be considered satisfactory. It is observed that the experience certificate in question has been signed by the Vice Principal of Bharat Shakti Public School, Krishan Vihar and countersigned by the Dy. Director Education Zone -12 and has been issued on 3.10.2016 i.e. just over 02 years ago. Thus the genuineness of the signature can be easily verified since the certificate has been issued in not too a distant past. Dr. Rakesh Rahi, DEO assures that the genuineness of the signature shall be ascertained and a specific reply shall be provided to the appellant. The father of the appellant submits that he only wants to verify if Ms. Pooja Mann has actually worked in the said school, as certified by the school authorities vide the experience certificate dated 3.10.2016. Sh. Kapil Dev who is present on behalf of the Bharat Shakti Public School submits that the information provided to the appellant, through the office of the Dy. Director Education (District North - West B) is genuine and is based on records available in the school. He has further volunteered that the father of the appellant may inspect the available records on any mutually convenient date and time.

## 1 Decision

The Competent Authority i.e. Dy. Director of Education (District North-West B) is directed to verify the genuineness of the signature of the Dy. Director of Education Zone-12 who has countersigned the experience certificate issued to Ms. Pooja Mann, as discussed above. Further, she shall ensure that the records related to the case are obtained from Bharat Shakti Public School and shall be made available for inspection to the appellant or her representative in the office of the Dy. Education Officer, Zone -12. The date of inspection may be intimated to the appellant well in advance. Thereafter photocopies of documents identified by the appellant, if any , shall be provided to her on payment of requisite fee as prescribed under DRTI Rules 2001.

With the above direction, the case is disposed of at the Commission's end.

(ASHOK KUMAR)

Chairman, Public Grievances Commission

Copy to:-

- 1 Smt. Shashi Bala Saini, Deputy Director of Education (NW-B), Dte. of Education, GNCT of Delhi, FU Block, Pitampura, Delh-110 034.
- 2 Dr. Rakesh Rahi, Dy. Education Officer, Zone-XII, Dte. of Education, GNCT of Delhi, Q-Block, Mangolpuri, Delhi-110 083
- **3** Ms. Niyati Arora